



Vanuatu Institute of Technology

# Certificate

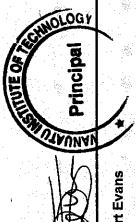
This is to certify that

Arnold WILLIAM

220848 Student ID

has fulfilled the requirements for

(Computer Support/software and hardware) ITCS20517 Certificate II in Computing



without alteration or erasure

Wade Bart Evans

Certificate No. 02092 Acting Principal

CEO Chief Executi David La issued on Monday, 22 November 2021

Vanuatu Qualifications Authority

The Qualification certified herein is recognised within the Vanuatu Qualifications Framework



# **LEARNER STATEMENT OF RESULTS**

Name:	William Arnol	
Program:	Certificate I in computing (Computer Operations)	
Date Conducted:	01 /02 /2019 – 31/12/2019	

N#	Units of Competencies	Results
ITOP0111	Operate a Personal Computer	Competent
ITOP0311	Operate Spreadsheet Application	Competent
ITSI0412	use, communicate and search securely on the internet	Competent
ITSP0512	operate application software packages	Competent
ITWO0211	Operate a Word Processing Application	Competent
ITMT0612	use social media tools for collaboration and engagement	Competent
BFMB0112	develop knowledge on micro business opportunities in Vanuatu	Competent
BFSP0511	Develop_and_Use_a_Savings_Plan	Pending Results
GSBF0112	Apply Basic First Aid	Competent
GSPA0312	Develop a professional attitude	Competent
GSPT0612	Participate in a team to achieve designate tasks	Competent
GSHS0412	Follow workplace occupational health and safety requirements	Competent
ITCH0311	Connect Hardware Peripherals	Competent
ITEC0411	Maintain IT Equipment and Consumables	Competent
ITMS0311	Maintain IT System Integrity	Competent
ITOD0111	Operate Data Base Applications	Competent
ITPP0212	operate presentation packages	Competent
ITRR0211	Record Clients Support Requirements	Competent

Version 2/2021

Vanuatu Institute of Technology

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**VANUATU INSTITUTE OF TECHNOLOGY**PMB 9015, Fax: (78) 24825, Phone: (678) 22294 & 22295, PORT-VILA, Vanuatu

1TSA0112

install software applications

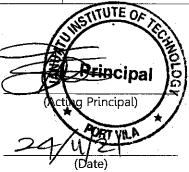
Competent

C: Competent / Competent PEC: Pas Encore Competent / NYC: Not Yet Competent

PR: Pending Results / REC: Resultat En Cours

Trainer Comments / Recommendations						
Good results, keep	it up .					
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Personal Attributes					
Attendance:	Good	Reliability:	Excellent		
Punctuality:	Good	Personal Appearance:	Good		
Initiative:	Good	Conduct:	Good		



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# **LEARNER STATEMENT OF RESULTS**

Name:	Arnold William
Program::	Certificate II in Computing (Computer Support/Software and Hardware)
Date Conducted:	03/09/2020 – 19/03/2021

No.	Units of Competencies	Results	
1	Develop Basic Communication	Competent	
2	Develop knowledge on basic mathematics using calculators	Competent	
3	Follow workplace safety and procedures	Competent	
4	Work and Communicate effectively in an IT environment	Competent	
5	Interact with ICT clients	Competent	
6	Use computer operating system and hardware	Competent	
7	Maintain quality and product care	Competent	
8	Care for computer hardware	Competent	
9	Connect internal hardware components	Competent	
10	Connect and use a home-based local wireless network	Competent	
11	Detect and protect from spam and destructive software	Competent	
12	Apply problem solving techniques to routine IT malfunctions		
13	Repair basic computer equipment faults by replacement of modules and sub- assemblies		
14	Identify and resolve network problems	Competent	
·· 15	Provide first level remote helpdesk support	Competent ~~	
16	Develop knowledge on basic bookkeeping		
17	Incorporate indigenous needs and perspectives into IT environment Com		
18	Create a mark-up language document to specification	Competent	
19	Design basic organisational documents using computer packages Competent		



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C: Competent/ Competent

PEC: Pas Encore Competent / NYC: Not Yet Competent

PR: Pending Results/REC: Resultat En Cours

Personal Attributes			
Attendance Good			
Punctuality, '	Excellent		
Initiative	Excellent		
Reliability	Good		
Personal Appearance	Good		
Conduct	Excellent		

# **Trainer Comments/ Recommendations**

A hardworking student towards his studies - JF Arnold takes pride in all his work done in class, he is focused, willingness to participate and an amazing thinker - RT

(Date)

(Date)



**REF**: we/12/2021

Date: Wednesday 8 December 2021

# **CERTIFICATION OF ENROLMENT**

I, the undersigned, Wade Evans, Acting Principal of the Vanuatu Institute of Technology,

Certify that **Mr Arnold WILLIAM** has registered with the Vanuatu Institute of Technology as a full time student during 2018 and 2019 academic year.

He has undertaken the following program:

- ITCO10417 Certificate I in Computing (Computer Operation) -Semester I, 2018
- ITCS20517 Certificate II in Computing (Computer Support/Software and Hardware)-Semester II, 2019

Should you need more information, do not hesitate to contact me in the address as stated below.

Wade Evans
Acting Principal

Version: 1.0 Approved Date: 10.02.2014

Vanuatu Institute of Technology

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# TO WHOM IT MAY CONCERN

16th December 2020

**Arnold William** (Certificate II in Computing (Computer Support/Software and hardware) – 2020 student, Vanuatu Institute of Technology (VIT)

I have known Arnold in my capacity as his trainer for Certificate I in Computing & Certificate II in Computing (Computer Support/Software and hardware) at the Vanuatu Institute of Technology since 2019. Certificate I in Computing & Certificate II in Computing are programs that allows for students to develop basic knowledge and skills to carry out simple tasks, solve simple problems, and communicate on the computer software, hardware and support areas. I strongly believe that he is ideally suited to take up any position in any organization based on his excellent computing skills, eager to learn new things, hard work and the high cognitive ability that he has shown. He is an intelligent, pleasant young man who has shown a lot of potential.

Should you require any further information or clarification please do not hesitate to contact me.

Thank you.

# <u>Certificate I in Computing units completed</u>:-

- 1. Develop a professional attitude
- 2. Follow occupationnel health and safety requirement
- 3. Participate in a team to achieve designate tasks
- 4. Apply basic first aid
- 5. Operate a Personal Computer
- 6. Operate word processing applications
- 7. Operate spread sheet application
- 8. Communicate and search securely on the internet
- 9. Use social tools for collaboration and engagement
- 10. Operate application software package
- 11. Operate a database application
- 12. Operate a presentation package
- 13. Connect hardware peripherals
- 14. Maintain IT equipment and Consumables
- 15. Install software applications
- 16. Maintain IT system integrity
- 17. Record client support requirements
- 18. Develop and use a Savings Plan
- 19. Develop knowledge on Micro finance business in Vanuatu

# Certificate II in Computing units completed:

- 1. Develop Basic Communication Skills
- 2. Develop Knowledge on Basic Mathematics using Calculators
- 3. Follow Workplace Safety Procedures
- 4. Maintain quality and product care
- 5. Care for computer hardware
- 6. Connect internal hardware components
- 7. Detect and Protect from Spam and destructive software
- 8. Connect and use a home based local wireless network
- 9. Interact with ICT clients
- 10. Use computer operating systems and hardware
- 11. Apply Problem solving techniques to routine IT Malfunctions
- 12. Work and communicate effectively in an IT environment
- 13. Repair basic computer equipment faults by replacement of modules or sub-assemblies (Partial)

### Certificate II in Computing units to be completed by Semester 1 2021:-

- 1. Develop Knowledge on Basic bookkeeping
- 2. Incorporate indigenous needs and perspectives into IT environment
- 3. Create a mark-up language document to specification
- 4. Design basic organizational documents using computer packages
- 5. Identify and resolve network problems
- 6. Provide first level remote help desk support

### The Referee:

Name: Mr Philip George

Address: ICT Department, Vanuatu Institute of Technology, PMB 9015, Port Vila, Vanuatu (Telephone: 22294 or 22295)

Phone Number & email address: (+678) 5380514; phpgeorges11@gmail.com

Employing Organisation: Vanuatu Institute of Technology (VIT), Port Vila, Vanuatu.

Position: Trainer in Certificate I in Computing & Certificate II in Computing (Computer Support/Software and hardware), (VIT)

Mr Andrew William Sapi Area Luganville Santo Phone: +678 7342584

1<sup>st</sup> July 2021

## SUB: Reference for Mr. Arnold William

Arnold has shown his commitment in supporting me in the business Locally.

Arnold William will be graduating in August 2021 with a Certificate 2 in Computing Support in Software and Hardware.

Whilst waiting to find an appropriate Job in his Field, I had the opportunity to have him work with me.

From December 2020 to January 2021 Arnold helped me with the setting up of a small Local Business with my service Buses.

He helped me in drawing up a Business plan on Local Tour, Due to covid 19 the business were not doing well. Arnold helped with the advertisements, brochure on tours to tourist sites locally, using the knowledge and skills he has gained in his educational institution.

I find that Arnold has a Good organizational and planning skills. He also has very good computer skills. Motivated and a hardworking young man.

Arnold is a very mature boy and has been involved with youth groups in the community. He is also a mentor to a lot of the younger youth members. He has a very good communication skill. He is proactive and a very energetic gentleman.

I therefore recommend Arnold unreservedly for any Job opportunities that He may come across.

Thank you

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Yours Faithfully

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Andrew William